**User testing of the first prototype**

|  |  |
| --- | --- |
| Prototype name: | Add name. |
| Date and time of the user testing: | Add date.Add date.Add date. |
| Name of the scenario: | Add name.Add name.Add name. |
| Test supervisor: | Add name. |

# Technic

Write here what type of technic did you use for testing (remote or direct testing, cognitive walkthrough, A/B test), why is it applicable for your prototype.

# Participants

Number of participants: **XY**

Average age of participants: **XY** Age range of the participants: **XX**-**YY**

Number of women: **XY** Number of men: **XX**

Level of knowledge of participants:

1. **Participant 1**
2. **Participant 2**
3. **Participant 3**

Other characteristics of the participants relevant to the system (if there are any):

* For example: Participant 1 was blind
* ....

# Materials for the participant

List of scenarios and steps, that the participant needs to do:

**Scenario 1:** Create new client

S1.1. Log in into CMIS system.

S1.2. Add new client.

S1.3. Fill the informations about client and save him.

**Scenario 2:** Create new Guardian

S2.1. Add new Guardian.

S2.2. Fill mandatory informations and save the Guardian.

**Comment:** The participant sees these steps and follows them. The sequence of steps should be shorter if you want to measure the detectability of the functionalities. Do not help the test participants during the test and do not tell them how to do the tasks, give them enough time and space for thinking. Your goal is only to find out, if they can finish the given task or not, or why they could not finish it.

Questionaire: **Insert here the link to the questionaire (created in Google Forms)**

**Comment:** It is sufficiennt to have 3-4 questions in the questionaire, but they should be aimed at the tested prototype. The aim of the questionaire is to learn about **subjective** feelings of the test participants. You can also use [**System Usability Scale (SUS)**](http://www.measuringu.com/sus.php).

# Test execution records

Test execution record:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Partici-pant #** | **step #** | **entry procedure** | **expected result of on exit** | **Success?** | **COMMENT** | **Time of scenario execution (mm:ss)** |
| **1** | S1.1 | Log in into CMIS system with correct name and surname. | Logged into CMIS system | Unsuccess | Participant could not find Log In button. | 4:43 |
|  | S1.2 | Click on Add new client. | New client page will open | Success | It took 30 seconds to find the correct button, at first he was pressing button Add to basket. |
|  | S1.3 | Fill up required fields and click save | Selected data will be saved | Unsuccess | Participant could not identify the required fields. |
|  | S2.1 | Click on the Guardian tab. | Guardian splash screen will open | Success |  | 2:15 |
|  | 52.2 | Participant will fill up the fields and clicks on Save. | Selected data will be saved | Success | There was application error when saving – need to check the server log. |
| **2** | S1.1 |  |  |  | **Comments:** Test participant should think aloud when completing tasks. If they have any problems during task execution, write it into comments. |  |
|  | S1.2 |  |  |  |  |  |
|  | S1.3 |  |  |  |  |  |
|  | S2.1 |  |  |  |  |  |
|  | 52.2 |  |  |  |  |  |
| **3** | ... |  |  |  |  |  |

# Questionaire results

Questionaire results: **Insert here the link to the questionaire results (generated by Google Forms)**

# Evaluate test results and propose changes in UI

Briefly evaluate results of the user testing, for example how many participant successfuly finished the test, how many participants had problems, what where the feelings of the participants about the prototype.

Proposed changes in the system based on the results of user testing:

* For example: Change the icon Add to basket so it’s clearer what it is for.
* Make button Add new client more visible and place it on more visible space.
* Step 2.3 took too long for each participant. The problem is probably that ...